



## COVID-19 SAFETY UPDATE – 12 | 1 | 20

**We look forward to hosting [The Outcomes Conference 2021](#) as a live, in-person event at the beautiful Hyatt Regency Jacksonville Riverfront, April 27-29, 2021. And we want to share with you this important safety update as we plan for our upcoming event:**

**We care about you and your safety.** We are closely monitoring what is happening with COVID-19 and how it might impact the Outcomes Conference 2021. We are following the guidance of the state of Florida and will fully comply with any federal, state or local guidelines. We are in ongoing communication with hotel management, event planners, and are pursuing appropriate precautions to provide a safe environment that does not place our event attendees or staff at undue risk. We are also keeping track of other conference events planned for the spring and are encouraged to see them still moving ahead!

**Rapid progress is being made in the fight against this pandemic.** We praise God for breakthroughs in [therapeutics and vaccines](#) now showing over 95% effective rates.

**We know and celebrate what technology makes possible.** We saw thousands of leaders benefit from it during 2020. We firmly believe virtual experience has a worthy place in the future of equipping leaders across this country and around the world. But we also know that nothing replaces what happens when Christ-followers gather in person, invest in each other, and collaborate in community. As the future unfolds, we know this live experience allows God's people to engage, be equipped, and remain united in our shared purpose of advancing kingdom outcomes.

**This year's conference theme is THRIVE.** The theme came to us before COVID-19 and how appropriate that God would move us from the theme of TRANSFORM to this one. We are excited about the thought leaders, experts, and ministry practitioners who will be our wise guides for this event. The faculty for 2021 is stellar and we know they will have an important word for all of us as we sink into understanding what it means to THRIVE as a Christian in today's world.

**Just like the Alliance, safety is a collaborative effort.** Here is what many are doing to keep your safety their top priority.

**TSA:** Look for updated information on airport terminal safety standards directed by the [Transportation Security Administration](#).

**Airlines:** Airlines are continuing to protect travelers through proven safety steps, including increased ventilation. Take time to see what all the airlines flying in to Jacksonville are doing! These pages are updated as changes occur.

[Delta](#) [American](#) [Southwest](#) [United](#) [jetBlue](#) [Frontier](#)

**Uber:** Here is [information on Uber](#)– A popular alternative

**Hyatt Hotel:** Here is the Hyatt's [Global Care and Cleanliness Commitment](#).

If there are other service providers you prefer to use, you can easily do a Google search to find their COVID-19 policies.

**And finally, here is The Outcomes Conference Cancellation policy for 2021** as stated on our conference website:

In the event you need to cancel your registration, a refund (less \$150) will be given to all written or faxed requests received by Christian Leadership Alliance on or before February 27, 2021. After that date, we are unable to give refunds. However, you may transfer your fees to anyone who is able to attend in your place. First transfer is complimentary; each subsequent transfer will incur a \$25 fee.

**We are looking forward to our time together in 2021. This will be the 45<sup>th</sup> Outcomes Conference and we give thanks for all God has done to make this possible for our community of leaders!**

We are committed to serving you well,

*The Christian Leadership Alliance Staff*