



## Event & COVID-19 Update 4.26.21

### The Outcomes Conference 2021 Hyatt Regency Grand Cypress Hotel, Orlando, Florida June 15-17, 2021

The Outcomes Conference 2021 in Orlando will be a transformative event for Christian leaders. Together we'll explore what it means to "Thrive" as a Christian leader in today's world.

From dynamic main stage presentations to our forums, intensives, roundtables, workshops, and more, you'll receive practical, biblically-based insights that will change your trajectory as a leader, and strengthen the organization you serve.

This past year has been a challenge for all of us as leaders, and we're excited to be able to convene safely in Orlando, allowing us to live out this wise admonition from Heb. 10:24-25: *"And let us consider how we may spur one another on toward love and good deeds, not giving up meeting together, as some are in the habit of doing, but encouraging one another—and all the more as you see the Day approaching."*

#### **COVID-19 Safety Measures**

As you know, with the assistance of the Hyatt organization, we moved our conference from April to June to allow time for wider distribution of the COVID vaccine. We are thankful that the vaccine is now widely available for attendees. Our first priority is the safety and transformational onsite experience of our attendees. We are working closely with the Hyatt Regency Grand Cypress Hotel in that regard.

#### **Here are some key safety points (as of 4.26.21) from the Hyatt Regency Grand Cypress Hotel.**

**MASK POLICY:** In order to help to reduce the spread of COVID-19 and keep our guests and associated individuals safe, the use of a mask is mandatory in all public areas at the resort, including classrooms.

**COMMITMENT TO CLEAN:** Hyatt has increased the cleaning and disinfecting of high-touch surfaces, such as elevator buttons, door handles, public restrooms, escalators and stairs handrails, including wiping down all surfaces. In classrooms, etc., linenless tables will be used first, based on availability. Rooms will also be sanitized after each breakout session. Hand sanitizer will be available at the entrance of every meeting room. Proper PPE is required for all Hyatt colleagues.

**SOCIAL DISTANCING:** Hyatt guests and associates are required to practice social distancing. Hotel has placed signs in areas for reminders. Social distancing will also be required in all classrooms, elevators, restaurants, and guidelines will vary by classroom set-up, but we will be doing minimum resets each day.

**FOOD:** The Hyatt's restaurants have implemented policies to allow for limited touch and proper social distancing. And all hard touch surfaces are cleaned and disinfected frequently. All restaurants use single-use disposable menus. For conference meals provided by The Alliance, we will offer either self-service box lunches, or pre-plated meals for special paid events like the Men's Breakfast and Women's luncheon.

**CHECK-IN:** Contactless check-in is available at the front desk using Mobile Key – [download the World of Hyatt App prior to check-in](#) to use this feature. There will be a queuing system to manage lines. Please note, there will be Self-Parking and now valet is available. Bellmen are available to assist with luggage and they will ensure carts are sanitized after each use.

**Learn More: [Here is the Hyatt's Global Care and Cleanliness Commitment.](#)**

*Finally, just like the Alliance, safety is the outcome of collaborative community effort.*

***We will provide one more update on COVID Safety Procedures. June 1, 2021***

We look forward to our time together in 2021. This will be the 45<sup>th</sup> Outcomes Conference and we give thanks for all God has done to make this possible for our community of leaders!

We are committed to serving you well,  
***The Christian Leadership Alliance Team***

**Key Contacts:**

**Conference Attendee Registration**

Heather Martin, Registration Coordinator  
[Heather.Martin@christianleadershipalliance.org](mailto:Heather.Martin@christianleadershipalliance.org)

**Exhibitors, Sponsors & Private Events**

Heather McCulloch, Director of Business Development & Marketing  
[Heather.McCulloch@christianleadershipalliance.org](mailto:Heather.McCulloch@christianleadershipalliance.org)

**Faculty and Moderators**

Darlene Irwin, Event Manager  
[Darlene.Irwin@christianleadershipalliance.org](mailto:Darlene.Irwin@christianleadershipalliance.org)