

Conflict Resolution

“Bear with each other and forgive one another if any of you has a grievance against someone. Forgive as the Lord forgave you. And over all these virtues put on love, which binds them all together in perfect unity.”

Colossians 3:13-14

“Where can I go from your Spirit? Where can I flee from your presence? If I go up to the heavens, you are there; if I make my bed in the depths, you are there. If I rise on the wings of the dawn, if I settle on the far side of the sea, even there your hand will guide me, your right hand will hold me fast. If I say, ‘Surely the darkness will hide me and the light become night around me,’ even the darkness will not be dark to you; the night will shine like the day, for darkness is as light to you.”

Psalm 139:7-12

“Therefore, if anyone is in Christ, the new creation has come: The old has gone, the new is here! All this is from God, who reconciled us to himself through Christ and gave us the ministry of reconciliation: that God was reconciling the world to himself in Christ, not counting people’s sins against them. And he has committed to us the message of reconciliation.”

2 Corinthians 5:17-19

“My dear brothers and sisters, take note of this: Everyone should be quick to listen, slow to speak and slow to become angry.”

James 1:19

“Let us therefore make every effort to do what leads to peace and to mutual edification.”

Romans 14:19

“Brothers and sisters, I do not consider myself yet to have taken hold of it. But one thing I do: Forgetting what is behind and straining toward what is ahead, I press on toward the goal to win the prize for which God has called me heavenward in Christ Jesus. All of us, then, who are mature should take such a view of things. And if on some point you think differently, that too God will make clear to you.”

Philippians 3:13-15

“In the end, reconciliation is a spiritual process, which requires more than just a legal framework. It has to happen in the hearts and minds of people.”

— Nelson Mandela



Commissioners Kenneth G. and Jolene K. Hodder serve as the National Commander and National Secretary for Program respectively, for The Salvation Army in the United States, which operates more than 7,600 service facilities across America and serves more than 30 million people in need every year.

Hodder is a graduate of Harvard College (A.B. *magna cum laude*, 1980) and Harvard Law School (J.D., 1983). Commissioner Jolene Hodder holds a Bachelor of Science degree from California State University, Los Angeles (1982), and a Master of Religion from Trevecca Nazarene University (2018).

Commissioners Hodder were appointed in March 2006 to serve as Chief Secretary and Territorial Leader of Women’s Ministries in the Kenya Territory. Three years later, the Hodders were appointed to International Headquarters, where Commissioner Kenneth Hodder served in dual roles as International Secretary for Personnel and as Legal and Constitutional Adviser to the General, and Commissioner Jolene Hodder served as Associate International Secretary for Personnel. They were subsequently appointed as the Territorial leaders for Kenya West in January of 2013, and then as Territorial leaders of The Salvation Army’s USA Western Territory in 2017. They were appointed to their current roles at National Headquarters on July 1, 2020.

Commissioner Jolene Hodder is the author of three books, *Walking in White*, *A Bend in the Road* and *Sensational Grace*. They have one daughter, Jessica Fagerstrom, and are grandparents to two amazing boys, Everett Kenneth and Oliver Mark.



Majors Kevin Zanders and Tawny Cowen-Zanders have been Salvation Army officers for 17 years. Tawny earned a Bachelor of Arts degree in Interdisciplinary Social Science from Malone University, as well as a Master of Science degree in Nonprofit Management and Philanthropy from Bay Path University. In addition, she holds the Certified Fundraising Executive (CFRE) designation. Kevin earned a Bachelor of Science in Ministry Management from Asbury University. They both love the opportunity to combine their faith and social justice, and it is their honor to be the hands and feet of Christ to individuals and families who are living on the edge.

They have served in various roles within The Salvation Army, including pastoring congregations and administrative work. Most recently, Kevin has served at the Ray and Joan Kroc Corps Community in Philadelphia, first as the Associate Administrator then the Administrator, for the past seven years.

Tawny has served as the Divisional Secretary for Greater Philadelphia for the past 3 years. They love bringing individuals and agencies together to share ideas and to participate in collaborations. They believe, together, we make a positive difference in our communities.

They have been married for 23 years, and have two teenagers, Kaleb (18) and Zoe (16), as well as three furry babies. Tawny’s three passions in life are family, social justice, and laughing. Her personal motto is “Choose Joy!” and her life verse is “...What does the Lord require of you? To act justly and to love mercy and to walk humbly with your God” (Micah 6:8). Kevin’s passions in life are family, music, and sports. His personal motto is “Don’t take life so seriously!” and his life verse is “Draw near to God and He will draw near to you” (James 4:8).

Glossary

ARC: The Salvation Army Adult Rehabilitation Center (ARC) provides spiritual, social, and emotional assistance for men who have lost the ability to overcome their addiction. Their center offers residential housing, work, group and individual therapy and a holistic environment. The physical and spiritual care that program participants receive prepares them to re-enter society and return to gainful employment.

Corps: A Salvation Army church is similar in concept to that of other churches’ “parishes,” to share the good news about Jesus Christ and serve the community.

Corps Officers (COs): The minister in charge of a Corps (Church).

Kroc Centers - The Salvation Army Ray & Joan Kroc Corps Community Centers, or Kroc Centers, are a group of community centers run by The Salvation Army.

Mercy Seat: The altar and place of prayer located at the front of the chapel available to everyone.

Open Air: A meeting held outdoors to tell others about Jesus.